





For more than twenty two years we have been committed to improving the quality of health care worldwide by maximizing timely, efficient and strategic access to the world's best health care. We have leveraged our award-winning capabilities and revolutionary technology to provide unparalleled service and expertise. Nimble and efficient, we offer customized services to meet the unique needs of our clients and members worldwide.

We deliver highly-specialized, personalized services by leveraging our unique contractual relationship with the WorldCare Consortium® institutions, as well as relationships with other high-quality clinicians and medical institutions globally. We pioneered the multi-disciplinary, multi-institutional second opinion process in 1994 and have come a long way over the past twenty years, while continuing to be the leader in global health care solutions.

"I cannot express my gratitude enough to WorldCare. The service I received from the moment I started this process has been nothing short of impressive. I was kept extremely well updated; the information received was extremely detailed and helpful. I am extremely grateful for this service and thank all those who were involved."

– Dreea MacKinnon, WorldCare Member

With operations worldwide, our services are available through employers, health plans and insurers and cover the full continuum of care. Through our unique relationship with top-ranked hospitals, we are able to provide services ranging from answering basic medical questions, confirming diagnosis, providing treatment plan guidance and much more.

Services:

- WorldCare ACCESS (Remote second opinions)
- WorldCare ALLY (Answers to your everyday health care questions)
- WorldCare TRAVELER (Onsite medical appointments, care coordination and fee negotiations)
- WorldCareMD (24/7 access to qualified physicians)
- WorldCare Concierge (A personal concierge, available to assist you during your hospital and physician appointments)
- WorldCare Consulting and Advisory (Innovative, stream-lined hospital consulting solutions)

According to a study published in BMJ Quality & Safety, nearly 12 million Americans are misdiagnosed each year. This equals one out of 12 adult patients. And the misdiagnosis has the potential to result in severe harm and costs an average of \$386,849 per claim. As the practice of medicine continues to become more and more complex and highly specialized, it is difficult for any one physician to remain aware of all the latest information relating to the diagnosis and treatment of serious and/or complex diseases. As a result, both patients and physicians are turning to second opinions as a resource and for reassurance when confirming, amending or enhancing diagnoses and treatment plans.

The correct diagnosis of a serious illness is a complex process and often requires a multi-disciplinary approach. Treatment plans are constantly being updated based on new medical research and innovative discoveries. The WorldCare Consortium® institutions are world leaders in cutting-edge medicine and their multi-disciplinary teams of specialists and sub-specialists who review cases may have knowledge that other physicians may not yet have access to, which may result in a modification to an existing treatment plan. Our services encompass the knowledge and expertise of the Consortium® and are modeled around their multi-disciplinary approach. This enables us to provide access to the information and resources needed, when and how they are needed, so our members and their treating physicians can be confident they are making the best health care decisions possible.

Outcomes

26% resulted in a change in diagnosis

75% resulted in a change in treatment plan

“I turned to WorldCare because of ongoing troubles due to repeated surgeries. This service helped give me back some hopefulness and has helped me personally to know how to advocate for myself. Now that I know what another team of doctors has suggested, there may be new avenues to explore for my pain relief. That in itself is an incredible gift. Thank you WorldCare.”

–Tara White, WorldCare Member

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misdiagnoses a year**

**1 out of 12
adult patients misdiagnosed/year**

**\$369,849
average cost per claim**



WorldCare is the only organization with a strategic, technological and operational relationship with top-ranked teaching and research hospitals in North America, the WorldCare Consortium®. With more than 18,000 specialists and sub-specialists who have access to more than \$3.5 billion dollars in annual biomedical research funding, the Consortium® is unique in the depth and breadth of its medical expertise. Each member institution stands behind the second opinions they provide because they are confident in the medical expertise of their specialists.

Our unique ability to provide you with access to these teams of specialists at Consortium® facilities is one of the many reasons why we stand apart. It's this cumulative depth of knowledge that the specialist team possesses rather than just one physician that brings their expertise to each case, so our members can be sure every aspect of their case has been considered. This gives them the reassurance needed to make medical decisions with confidence. In addition to the Consortium®, we also have a larger network of the very best quality institutions and physicians worldwide.

Couple all of this with technology that enables us to send cases directly past the hospitals firewalls and into their daily workflow, ensuring quick turnaround times. Plus, we have the ability to send complex cases to more than one institution simultaneously for multiple opinions.

Simply put, we have been doing second opinions for longer than anyone else. And we are continually improving our process to provide excellent medical opinions, superior customer service and flexibility; clearly setting us apart.

The WorldCare Consortium®



For more information visit www.worldcare.com.

