



WorldCareMD

Quality medical care...
...just a click or call away...
...without the wait...

WorldCareMD provides a fast way to access board-certified physicians, who can help you deal with medical decisions over the telephone, through secure bi-directional video or email. Physicians help triage your care needs by recommending which ailments warrant ER, urgent care or primary care visits and by providing on-demand access to medical information.

How it works

Quality medical care is available 24 hours a day, 7 days a week, 365 days per year. WorldCareMD is the least expensive and most convenient option for minor medical ailments. Now you can speak to a doctor without spending hours traveling or waiting in a hospital ER or Urgent Care facility.

Common conditions treated

- Allergies
- Arthritic pain
- Bronchitis
- Certain rashes
- Cold/flu
- Gastroenteritis
- Headaches
- Insect bites
- Sprains/strains
- Respiratory infections
- Sinus infection
- Stomach ache/diarrhea
- Sore throat
- Urinary tract infections
- Minor burns
- General information
- And many other non-emergency conditions

Contact WorldCareMD anytime you or a covered member has a medical question or need medical assistance for non-emergency care by one of the methods below:

Online: Log into the WorldCare Portal to activate your WorldCareMD membership. Enter your user name and password, then follow the on-screen directions to complete your account activation. At anytime you can login and request a phone/video consultation, or send a secure email with your medical question.

Telephone: Call the WorldCare toll-free number and have your group number and member ID ready.

For more information, please call WorldCare or visit www.worldcare.com

What to expect

Telephone: A physician will contact you and conduct a telephone consultation, answer your medical questions and provide diagnosis, recommended treatment and prescriptions for medication if needed.

Video: If the physician needs to use secure video to better assess your condition a video consultation will be arranged.

Secure email: A physician will respond answering your questions and providing educational information.

Benefits

- Fast, convenient access to licensed physicians 24/7/365
- Prescription services available when in the U.S.
- Call or email from work, home or when traveling
- Access to electronic medical records
- Online health and wellness tools Inexpensive quality care



For more than 22 years we have been committed to improving the quality of health care worldwide by maximizing timely, efficient and strategic access to the world's best health care. We have leveraged our award-winning capabilities and revolutionary technology to provide unparalleled service and expertise. Nimble and efficient, we offer customized services to meet the unique needs of our clients and members worldwide.

We deliver highly-specialized, personalized services by leveraging our unique contractual relationship with the WorldCare Consortium® institutions, as well as relationships with other high-quality clinicians and medical institutions globally. We pioneered the multi-disciplinary, multi-institutional second opinion process in 1994 and have come a long way over the past twenty years, while continuing to be the leader in global health care solutions.

With operations worldwide, our services are available through employers, health plans and insurers and cover the full continuum of care. Through our unique relationship with top-ranked hospitals, we are able to provide services ranging from answering basic medical questions, confirming diagnosis, providing treatment plan guidance and much more.

**For more information, please call WorldCare
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