



WorldCare CONCIERGE

A Personal Concierge, available to assist you during your hospital and physician appointments.

When faced with multiple hospital and physician appointments, the last thing you want to worry about is how to get there or how you're going to manage your day-to-day errands in between appointments. You should be focused on your health, but how do you do that with so many other things to worry about?

Worldcare can help

With WorldCare CONCIERGE service, your concerns are alleviated. A personal concierge will assist you and your family during your hospital and physician visits by running your every day errands, arranging transportation including airport pick-up and return and if requested, accompanying you to your appointments.

How it works

- Step 1** Your employer or insurer will provide you with the information needed to access the WorldCare CONCIERGE service.
- Step 2** Using this access information, you can activate the service simply by calling the number provided or accessing the service through the WorldCare portal.
- Step 3** Your personal concierge will review the details of your appointments with you and help you map out what needs you will have during these appointments and take it from there. If you need a clinical concierge to attend your medical appointments with you, you can request a clinical concierge be available and a registered nurse will be scheduled to attend your medical appointments with you to provide advocacy and support during your physician visits.
- Step 4** While you attend your appointments, your other non-medical needs are taken care of and you can focus on your health and well-being.

For more information, please call WorldCare or visit www.worldcare.com

Features

- Transportation to and from appointments and airports
- Vetted resources for local information and services
- Support during and after appointments
- Errands taken care of while you focus on your health



For more than 22 years we have been committed to improving the quality of health care worldwide by maximizing timely, efficient and strategic access to the world's best health care. We have leveraged our award-winning capabilities and revolutionary technology to provide unparalleled service and expertise. Nimble and efficient, we offer customized services to meet the unique needs of our clients and members worldwide.

We deliver highly-specialized, personalized services by leveraging our unique contractual relationship with the WorldCare Consortium® institutions, as well as relationships with other high-quality clinicians and medical institutions globally. We pioneered the multi-disciplinary, multi-institutional second opinion process in 1994 and have come a long way over the past twenty years, while continuing to be the leader in global health care solutions.

With operations worldwide, our services are available through employers, health plans and insurers and cover the full continuum of care. Through our unique relationship with top-ranked hospitals, we are able to provide services ranging from answering basic medical questions, confirming diagnosis, providing treatment plan guidance and much more.

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or visit www.worldcare.com**