

WorldCare ALLY

Answers to all your health care questions



Complex health issues are overwhelming and stressful. It can be frustrating trying to understand medical jargon, reports and high-level details of your condition.

WorldCare can help

WorldCare ALLY service offers you and your family (spouse/partner, dependents) support and clarity empowering you to make more informed medical decisions.

How it works

- Step 1** Call WorldCare to initiate the service.
- Step 2** Your WorldCare Ally, who is a qualified nurse or physician will speak with you and gather and review your relevant medical records, noting the most important facts of your case.
- Step 3** Your Ally assembles and delivers to you the WorldCare ALLY Report, then calls you to walk you through the findings, helping you to understand your condition, navigating next steps and outlining questions to ask your doctor.

“I am beyond impressed with the entire service. The communication, the friendliness, the timeliness of the whole process is second to none!”
– WorldCare Member

For more information, please call WorldCare or visit www.worldcare.com

Unique features

- Personalized one-on-one support from a medical professional
- Guidance from health care professionals in easy-to-understand, simple language
- Access to the service as often as needed for simple or complex information needs
- Clarification of the diagnosis your doctor provided to you and his/her suggested treatment plans
- Road map for navigating next steps, including a comprehensive, easy-to-understand report

WorldCare ALLY Report

This comprehensive report helps you better understand your condition and empowers you with the information needed to make more informed health care decisions. It can include:

- Overview of your medical condition in simple terms.
- Treatments and therapies available based on the latest clinical research.
- Questions to discuss with your doctor.
- Possible side-effects and complications associated with your condition.
- Reference sources, such as medical societies, associations, support organizations, discussion boards, etc.



For more than 22 years we have been committed to improving the quality of health care worldwide by maximizing timely, efficient and strategic access to the world's best health care. We have leveraged our award-winning capabilities and revolutionary technology to provide unparalleled service and expertise. Nimble and efficient, we offer customized services to meet the unique needs of our clients and members worldwide.

We deliver highly-specialized, personalized services by leveraging our unique contractual relationship with the WorldCare Consortium® institutions, as well as relationships with other high-quality clinicians and medical institutions globally. We pioneered the multi-disciplinary, multi-institutional second opinion process in 1994 and have come a long way over the past twenty years, while continuing to be the leader in global health care solutions.

With operations worldwide, our services are available through employers, health plans and insurers and cover the full continuum of care. Through our unique relationship with top-ranked hospitals, we are able to provide services ranging from answering basic medical questions, confirming diagnosis, providing treatment plan guidance and much more.

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